

PRIVACY POLICY

Last Updated: 2025

Contact: denthallclub@gmail.com

DusClub – Privacy Policy

DusClub (“we,” “our,” “the app”) is committed to protecting your privacy. This Privacy Policy explains what information we collect, how we use it, how we store it, and the rights you have regarding your personal data.

1. Information We Collect

1.1 Information You Provide

- Full name
- Email address
- Nickname (username)
- University attended or currently enrolled in
- Optional profile information provided by the user
- Phone

1.2 Data from Sign in with Apple

If you sign in with Apple, we receive:

- A unique Apple user identifier
- Masked relay email address (privaterelay.appleid.com)
- Your real email address (if you choose to share it)
- Authentication confirmations

1.3 Automatically Collected Technical Information

- Device model
- iOS version
- App version
- Language & region
- Timezone
- Screen resolution
- Temporary IP address
- Session duration
- Usage flow and button interactions
- Performance and loading metrics
- Background refresh data

1.4 Analytics & Diagnostics (Firebase / Crashlytics)

- Crash reports
- Error logs
- Performance diagnostics
- Event logs
- User behavior tracking

1.5 Notification Data

- Push Notification Token (required to deliver notifications)

1.6 Purchase & Subscription Data (iCloud / StoreKit)

- Purchase history
- Subscription status

- Renewal and expiration dates
- Transaction IDs
- Receipt verification data

→ **Credit card details are NOT shared with us; Apple handles all payments.**

1.7 Background Data Collection

DusClub may process certain technical and usage data when running in the background:

- iCloud sync attempts
 - Background refresh events
 - Session continuation
 - Performance and stability metrics
 - Timer or activity-related data (if applicable)
-

2. How We Use Your Data

- Account creation and authentication
 - Enabling Pro features
 - iCloud synchronization
 - Error detection and performance improvement
 - Usage analytics
 - Sending notifications
 - Preventing fraud or abuse
 - Customer support
 - Phone number for verification, security, and account recovery purposes.
-

3. Data Retention

We retain data only as long as necessary to:

- Provide app functionality
- Maintain your account
- Comply with legal obligations

After this, data is deleted or anonymized.

4. Data Deletion Requests

You can request:

- Account deletion
- Erasure of personal data
- Removal of analytics data (as technically possible)

Request via: denthallclub@gmail.com

5. Third-Party Services

Your data may be processed by:

- Apple (iCloud, StoreKit, Sign in with Apple)
- Firebase Analytics
- Firebase Crashlytics
- RevenueCat / StoreKit (if used)
- If phone number verification is used, your phone number may be shared with our authentication provider (e.g., Firebase) solely for verification
-

We do **not** sell or rent your data.

6. Background App Refresh Permission

Used for:

- Syncing
- Pro access validation
- Performance analytics
- Timer/feature continuity

You can disable Background App Refresh in device settings.

7. Battery Usage Notice

Some background processes may affect battery life.

8. Children's Privacy

DusClub is **not intended for children under 13**. Such data is deleted immediately upon detection.

9. Updates to This Policy

We may update this Privacy Policy. Updates are posted within the app and on our website.

10. Contact

Email: denthallclub@gmail.com