

PRIVACY POLICY

Last Updated: 2026

Contact: denthallclub@gmail.com

DusClub – Privacy Policy

DusClub ("the app", "we") is committed to protecting user privacy. This policy explains what information is collected, how it is used, how it is stored, and your rights.

1. Information We Collect

1.1 Information Provided by the User

- First and last name
- Email address
- Phone number
- Username (nickname)
- University attended/graduated from
- Information added to the user's profile

1.2 Sign in with Apple

- Unique Apple user ID
- Masked email (privaterelay.appleid.com)
- Real email, if you choose to share it
- Apple authentication data

1.3 Automatically Collected Technical Information

- Device model
- iOS version
- App version
- Language & region
- Time zone
- Screen resolution
- Temporary IP address
- Session duration
- In-app usage
- Performance data
- Background refresh logs

1.4 Analytics and Error Logs (Firebase / Crashlytics)

- Crash reports
- Error logs
- Performance measurements
- User behavior logs

1.5 Notification Data

- Push Notification Token

1.6 Purchase & Subscription Data (iCloud / StoreKit)

- Subscription status
- Purchase history
- Renewal and expiration dates

- Transaction IDs
- Receipt validation

→ Credit card information never reaches us; it is managed by Apple.

1.7 Background Data Collection

While the app runs in the background, the following may be processed:

- iCloud synchronization
- Background refresh
- Performance data
- Session continuation information

1.8 User-Uploaded Images (Question Notebook)

Photos you upload through the "Question Notebook" feature (questions you want to solve or take notes on) are stored on servers located in the European Union (Frankfurt, Germany) region using Google Firebase Storage. Your camera and photo library are accessed only when you explicitly grant permission, and solely for the purpose of adding photos to this feature. These images are linked only to your account and accessible only by you; they are never shared with third parties and are not used for advertising or tracking. Images are transmitted from your device to our servers over an encrypted connection (HTTPS).

2. Use of Data

- Account creation
- Activating Pro features
- Synchronization
- Debugging
- Performance optimization
- Analytics
- Sending notifications
- Preventing abuse
- We use your phone number for verification, security, and account recovery.

3. Data Retention

Data is retained for as long as necessary for:

- Providing the service
- Account management
- Legal obligations

and is deleted afterward. Photos uploaded to the Question Notebook are stored on Firebase Storage servers until you delete them or close your account.

4. Data Deletion Request

The user may request:

- Deletion of their account
- Deletion of personal data
- Removal of analytics data

In addition, you may permanently delete any photo you uploaded to the Question Notebook at any time from within the app; this removes both the file on the server and its associated record.

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5. Third-Party Services

- • Apple
- • Firebase Analytics
- • Firebase Crashlytics
- • Firebase Storage (image storage)
- • RevenueCat / StoreKit
- • If phone number verification is used, your number may be shared with our authentication provider (e.g., Firebase) solely for verification purposes.

Data is not sold or shared for advertising.

6. Background Operation Permission

Required for synchronization and performance. Can be disabled in device settings.

7. Battery Usage

Background operations may consume extra battery.

8. Children's Privacy

DusClub is not intended for children under 13.

9. Updates

This policy may be updated; changes are published in the app.

10. Contact

Email: denthallclub@gmail.com